



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Knitl, R., et al.

Appl. No.: 09/254,101

Conf. No.: 6476

Filed: March 1, 1999

Title: METHOD FOR INCORPORATION FUNCTIONS FOR AN AUTOMATIC  
CALL DISTRIBUTION SYSTEM INTO AN INTERACTIVE VOICE  
ANSWERING SYSTEM

Art Unit: 2645

Examiner: Hoosain, Allan

Docket No.: 112740-072

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING BY FIRST CLASS MAIL UNDER 37 CFR 1.8**

Sir:

I hereby certify that the following documents relating to the above-identified application:

1. Petition for Extension of Time To File Notice of Appeal (duplicate);
2. Notice of Appeal (1 pg.);
3. Check in the amount of \$1,250.00; and
4. Return Receipt Postcard.

are being deposited with the United States Postal Service with sufficient postage as First Class Mail in an envelope addressed to:

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P.O. Box 1450  
Alexandria, VA 22313-1450

on September 4, 2003.

Respectfully submitted,

BELL, BOYD & LLOYD LLC

Robert J. Buccieri  
Name of Person Mailing Correspondence

Signature

COMBINED TRANSMITTAL OF APPEAL BRIEF TO THE BOARD OF PATENT  
APPEALS AND INTERFERENCES & PETITION FOR EXTENSION OF TIME  
UNDER 37 C.F.R. 1.136(a) (Large Entity)

Docket No.  
112740-072

**In Re Application Of: Knitl, R., et al.**



Serial No.  
09/254,101

**Filing Date**  
**March 1, 1999**

Examiner  
**Hoosain, A.**

**Group Art Unit  
2645**

**Invention: METHOD FOR INCORPORATING FUNCTIONS FOR AN AUTOMATIC CALL DISTRIBUTION  
SYSTEM INTO AN INTERACTIVE VOICE ANSWERING SYSTEM**

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MAR 12 2004

## Technology Center 2600

**TO THE COMMISSIONER FOR PATENTS:**

This is a combined Transmittal of Appeal Brief to the Board of Patent Appeals and Interferences and petition under the provisions of 37 CFR 1.136(a) to extend the period for filing an Appeal Brief.

Applicant(s) hereby request(s) an extension of time of (check desired time period):

One month       Two months       Three months       Four months       Five months

from: November 4, 2003 Date until: March 4, 2004 Date

The fee for the Appeal Brief and Extension of Time has been calculated as shown below:

Fee for Appeal Brief: \$330.00

**Fee for Extension of Time:** \$1,480.00

**TOTAL FEE FOR APPEAL BRIEF AND EXTENSION OF TIME:** **\$1,810.00**

The fee for the Appeal Brief and extension of time is to be paid as follows:

A check in the amount of \$1,810.00 for the Appeal Brief and extension of time is enclosed.

Please charge Deposit Account No. in the amount of

The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 02-1818

Any additional filing fees required under 37 C.F.R. 1.16.

Any patent application processing fees under 37 CFR 1.17.

If an additional extension of time is required, please consider this a petition therefor and charge any additional fees which may be required to Deposit Account No. 02-1818

03/10/2004 BABROH01 00000003 09254101

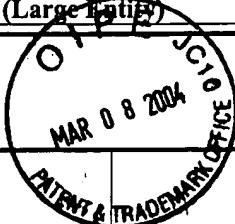
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COMBINED TRANSMITTAL OF APPEAL BRIEF TO THE BOARD OF PATENT  
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TO THE COMMISSIONER FOR PATENTS:

This combined Transmittal of Appeal Brief to the Board of Patent Appeals and Interferences and petition for extension of time under 37 CFR 1.136(a) is respectfully submitted by the undersigned:

Signature

Dated: March 4, 2004

Patrick B. Law (Reg. No. 41,549)  
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I certify that this document and fee is being deposited on March 4, 2004 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature of Person Mailing Correspondence

Karin Barrett

Typed or Printed Name of Person Mailing Correspondence

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CC: